# **RUPIN SAHU**

Senior Software Engineer







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# **Summary**

organized Detail-oriented, and meticulous employee. Works at fast pace to meet tight deadlines. Enthusiastic team player ready to contribute to company success. Easily communicates complex technical requirements non-technical stakeholders. Excellent leadership record of leading development teams enterprise-wide development projects.

# **Expertise**

- Back-End and Database Skills
- Scripting Languages: PHP, Python, JavaScript
- Responsive Web Design
- Web Analytics Tools
- Express Js
- Client Interfacing
- Front-End Programming: HTML5, CSS3, AJAX
- JavaScript Libraries and Frameworks
- Version Control Systems: Git, GitHub, Bitbucket
- Cross Browser Compatibility
- MEAN Stack
- · CI/CD

# **Experience**

Apr 2022 - Present Harvey Norman I Dublin, Ireland

#### TECHNICAL SUPPORT ASSISTANT

- Resolved diverse range of technical issues across multiple systems and applications for customers and end-users across various time zones.
- Assisted customers in identifying issues and explained solutions to restore service and functionality.
- Used ticketing systems to manage and process support actions and requests.
- Monitored systems in operation and quickly troubleshot errors.
- Promoted efficiency among departments with prompt resolution of system issues

May 2019 - Mar 2022 Asmadiya Technologies I Pune, India

### SENIOR SOFTWARE ENGINEER

- Worked with project managers, developers, quality assurance and customers to resolve technical issues.
- Trained and mentored junior developers and engineers, teaching skills in Frontend & Backend Architecture and working to improve overall team performance.
- Demonstrated experience and good hands-on programming experience NodeJS, CSS, HTML, Angular and Python.
- Adjusted design parameters to incorporate new features.
- Participated in architecture, design and implementation of back-end features using NodeJS, ExpressJS, Python and CI/CD.
- Established criteria for each milestone within product roadmap as means to measure developmental progress.
- Supported future project development through drafting of marketing requirements materials.
- Guided teams during continuous integration / continuous delivery (CI/CD) processes.
- Used NodeJS, ORM and SQL/No-SQL to develop and manage databases.

### **Education**

2022

#### **MS IN DATA ANALYTICS**

**Dublin Business School** 

2017

#### **BE IN COMPUTER SCIENCE**

Rajiv Gandhi Proudyogiki Vishwavidyalaya (RGTU)

### **Work References**

- Bayer's Pest Control App ☑
- The Event App
- Kotak Mutual Fund 🛽

## **Areas Of Interest**

- Data Science
- Blockchain
- Machine Learning
- Artificial Intelligence
- Quantum Computing

### Links

- Linkedin 🛭
- Github 🛭

Oct 2018 - Apr 2019

Ignitive Digitech Pvt Ltd | Pune, India

#### SOFTWARE ENGINEER

- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Reviewed project specifications and designed technology solutions that met or exceeded performance expectations.
- Updated old code bases to modern development standards, improving functionality.
- Introduced agile methodologies and development best practices to division to enhance product development.
- Coded using HTML, CSS and JavaScript to develop features for both mobile and desktop platforms.
- Designed and updated layouts to meet usability and performance requirements.
- Followed SDLC best practices within Agile environment to produce rapid iterations for clients.
- Transformed native applications into mobile-friendly products.

July 2017 - Sept 2018 Floyd Web Techsoft I Bhopal, India

#### SOFTWARE DEVELOPER

- Worked with customers for needs analysis and to determine vendor costs.
- Offered experience with Java, Kotlin, Firebase and MVC architecture.
- Developed robust, scalable, modular and API-centric infrastructures.
- Created software applications in test-driven development environment.
- Devised documentation for each app, detailing operation aspects, functions, capabilities and features.
- Designed user interfaces that engaged multiple senses and produced immersive experiences.
- Successfully integrated push notifications into apps, bolstering user engagement.
- Employed third-party APIs to facilitate seamless access to external, in-app cloud data.

# **Accomplishments**

- Recipient of individual and departmental awards for providing stellar client service.
- Endorsements in software development and mobile applications.
- Trained and led technical support teams of more than 5 support specialists.
- Participated in various incentive programs and contests designed to support achievement of production goals.
- Resolved existing performance issues in the database which optimized the system 90%.
- Key contributor in the design and implementation of site revamp for Kotak Mutual Funds.